

Access Information



For Attendees with Disabilities

Welcome to the NEFFA Festival. The goal of this Guide is to enhance the comfort, safety and enjoyment of all at the Festival.

For general assistance or questions, please go to the Hospitality Table or speak with a Festival Committee member (wearing a Festival Committee badge).

Comments -- Please give us feedback about the accessibility of the Festival's program, activities and services. The evaluation form contains specific questions about accessibility. We appreciate any comments or suggestions for improvement. You may also E-mail your comments to neffa@neffa.org.



The map in this brochure shows the location of wheelchair accessible routes and venues, including parking, telephones, restrooms, and drinking fountains.

Parking spaces are located in the lot directly to the left of the school (as you face the school).

Please enter through the Lower Level entrance by the loading dock, then go up the ramp to the main level. Purchase tickets in the lobby. For further assistance, please go to the Hospitality Table or ask someone to do so for you.

Accessible **restrooms** are located in the Lobby (M/F) and off the Lower Hall (M only). An accessible portable toilet is available in the courtyard outside the main entrance.

Elevators and Ramps -- There is a self-service lift to the Auditorium seating area for use only between performances. To go to the Lower Hall, use the ramp in the hallway near the Cafeteria. Please request needed assistance at the Hospitality Table.

Food Service -- If you need assistance because of crowding, please contact the Hospitality Table. For safety reasons, no food is allowed out of the cafeteria except directly to the outside courtyard.

The Auditorium and Main Hall have **Designated Seating**. Please seek a Safety Volunteer if you need assistance.



Telephones -- For emergency use of a TTY device, please go to the Hospitality Table.

Assistive Listening Devices -- NEFFA is offering local FM transmission of the caller, soloist, instructor or MC in the Main Hall and Auditorium. To receive the transmission, bring a Walkman®-type FM radio. A limited number of loaner receivers are available at the Hospitality Table, which can provide assistance.



Limited **ASL Interpreting** will be provided. Please make your request at the Hospitality Table.

A **Tactile Map** of the Festival site is located in the Lobby. Ask for it at the Ticket table.

Written Materials -- The information contained in the Program Book, this guide, the Grid, and the Evaluation Form may be obtained from the NEFFA web site at



<http://www.neffa.org/~neffa>. To obtain other versions of information contained in these materials, make your request at the Hospitality Table.